



TERMS AND CONDITIONS

NOTIFICATION

The transportation of Guests and baggage on Regent Seven Seas Cruises® vessels is provided solely by the Operator and is governed by the Terms and Conditions of the guest Ticket / Contract. For complete information on Terms and Conditions, itineraries, liability of Regent Seven Seas Cruises® and all sections mentioned below, please refer to the Guest Ticket / Contract. A copy of the Guest Ticket / Contract is available by contacting your Travel Agent or online at www.rssc.com. Upon booking the cruise, all of the Terms and Conditions of the Guest Ticket / Contract shall be binding on the parties thereto.

Seven Seas Explorer® Deposit & Payment Policy: Listed below is the deposit schedule for *Seven Seas Explorer®*

USD & EURO	2017-19 Cruises 14 Nights or less		2017-19 Cruises 15 Nights or longer	
	Regent Suite	The Rest	Regent Suite	The Rest
Category:				
Deposit Amount	25%	15%	25%	15%
Final Payment Date	120 Days out	90 Days out	150 Days out	150 Days out

Unless otherwise noted, final payment must be received by Regent Seven Seas Cruises® 90 days prior to cruise departure for voyages 14 nights or less and 150 days prior for voyages 15 nights or longer. Regent Seven Seas Cruises® reserves the right to cancel any booking not fully paid or deposited per the schedule or those without passport details.

Seven Seas Navigator® 2018 & 2019 Navigate the World Cruise Deposit & Payment Policy:

The per person deposit required to secure your Navigate the World Cruise is 20% of the applicable cruise fare for all suites and must be received within seven days of booking, together with passport details and any special onboard service requests. **Full payment of the balance** must be received no later than 180 days prior to cruise departure, otherwise, booking may be subject to immediate cancellation and any applicable penalties applied. Visa, MasterCard or American Express credit cards or bank transfers are all acceptable forms of payment. For your convenience, your Final Payment may be automatically charged to the credit card used to make the initial deposit. Regent Seven Seas Cruises® accepts no responsibility for credit card foreign currency/transaction processing fees independently assessed by issuing banks. None of these fees separately charged by the issuing banks accrues to the benefit of Regent Seven Seas Cruises®. Third party credit card charges can only be accepted when accompanied by valid authorization to charge from the relevant card owner.

Seven Seas Voyager®, Seven Seas Mariner® & Seven Seas Navigator® Deposit & Payment Policy:

A deposit of 15% for all cruises is required within 7 days of reservation to confirm a booking. Bookings made from 90-31 days of sailing are required to deposit within 3 days of booking (excludes Sunday), and bookings made from 30-8 days of sailing are required to deposit by the end of the following day after booking. Bookings made within 7 days are required to deposit by the end of the booking day. Bookings not deposited prior to this schedule, will auto cancel at the end of the deposit date indicated on their invoice.

Final payment must be received by Regent Seven Seas Cruises® 90 days prior to cruise departure for cruises 14 nights or less in length. For cruises 15 nights or greater in length, final payment must be received by Regent Seven Seas Cruises® 150 days prior to cruise departure. Final payment is due the end of the following business day for bookings made within 30 days of departure. Regent Seven Seas Cruises® reserves the right to cancel any booking not fully paid at time of final payment.

Visa, MasterCard, American Express credit cards or bank transfers are all acceptable forms of payment. Once a deposit is made, all changes are subject to an administrative fee. Please be aware that some issuing banks impose a "Foreign Transaction Fee" on credit card transactions for onboard purchases, and purchases processed outside of the U.S. even if the transaction is denominated in U.S. Dollars. Regent Seven Seas Cruises® accepts no responsibility for foreign currency/transaction fees charged by credit card companies. Guests should check with their individual credit card companies for more information. None of these fees accrue to the benefit of Regent Seven Seas Cruises®.

Single Supplements: A supplemental charge for single occupancy varies by sailing. Please check at time of booking.

Reservation Changes: Regent Seven Seas Cruises® does not allow name changes after deposit has been received. A new reservation will be made and will be subject to the new terms and conditions that are applicable at the time of booking. The existing reservation will be cancelled and will be assessed the applicable cancellation fees.

Seven Seas Explorer®, Seven Seas Voyager®, Seven Seas Mariner® & Seven Seas Navigator Cancellation Policy 2017 Season & onwards: The following cancellation charges will be assessed for all cancellations received prior to departure up to the scheduled time of departure.

2017-19 Season Cruises 14 Nights or less			2017-19 Season Cruises 15 Nights or longer		
Category:	Regent Suite Seven Seas Explorer	All other suites all ships	Category:	Regent Suite Seven Seas Explorer	All other suites all ships
Deposit date - 121 days prior	25%	\$100 / €100 per person fee	Deposit date - 151 days prior	25%	\$100 / €100 per person fee
120 - 91 Days prior	50%	15%	150 - 121 Days prior	50%	15%
90 - 61 Days prior	75%	50%	120 - 91 Days prior	75%	50%
60 - 31 Days prior	100%	75%	90 - 76 Days prior	100%	75%
30-0 Days prior	100%	100%	75 - 0 Days prior	100%	100%

Seven Seas Navigator® 2018 & 2019 Navigate the World Cruise Cancellation Policy:

A 100% cancellation fee will be imposed as indicated for non-appearance. Fare is defined as the full cost of any cruise component purchased from Regent Seven Seas Cruises®, excluding optional facilities and services fees. Please refer to the full Terms and Conditions of the Guest Ticket/Contract for fees relating to the cancellation of optional facilities and services. A full refund of payments received will be made when Regent Seven Seas Cruises® receives written notice of cancellation as indicated by the cancellation Fee Schedule listed here. Cancellation notices must be in writing and received by Regent Seven Seas Cruises® no later than the day before cancellation penalties are to be assessed. Guests who cancel within the indicated periods are subject to the following per person cancellation fees:

2018 & 2019 Navigate the World Cruise

DAYS PRIOR TO CRUISE SAIL DATE CANCELLATION FEES.

Deposit - 181 Days Prior	\$500 / €500 per person in suite categories A-H
	10% of fare in suite categories MS-NS
180-151 Days Prior	25% of Cruise Fare
150-121 Days Prior	50% of Cruise Fare
120-91 Days Prior	75% of Cruise Fare
90-0 Days Prior	100% of Cruise Fare

The following cancellation penalties apply to ancillary items:

Pre-and Post -Cruise Hotel Packages	Within 60 days prior to departure	100% fee
Pre-and Post -Cruise Land Packages	Within 60 days prior to departure	100% fee
Overland Programmes or Pre-Bookable Adventures Ashore	Within 45 days prior to departure	100% fee
Regent Choice Shore Excursions	Within 36 hours of tour departure	100% fee

Regent Seven Seas Cruises® and its appointed ground operators will do all they can to assist with alternative arrangements but Regent Seven Seas Cruises® will not assume responsibility for any costs incurred if a land programme, tour, shore excursion or private arrangement made through Regent Seven Seas Cruises® is disrupted due to adverse weather conditions or other conditions outside of Regent Seven Seas Cruises® control. Regent Seven Seas Cruises® reserves the right to increase hotel, land programme, tour and shore excursion prices to cover increased costs, tariffs and taxes and to reflect fluctuations in foreign exchange markets.

Insurance: All guests must have appropriate personal travel insurance to cover against cancellation, medical expenses, repatriation in the event of accident or illness, loss of luggage etc. It is the guest's responsibility to ensure that adequate insurance is taken and we strongly recommend that you contact your travel agent or an independent insurance broker for details of suitable policies. Regent Seven Seas will not be liable for any losses as a result of lacking or inadequate level of insurance cover.

Medical Services: Our vessels are equipped with limited medical facilities and staffed by internationally accredited medical personnel. Customary Emergency Room Fees and charges apply for medical services. Guests needing special services, including wheelchairs, motorised scooters, oxygen therapy, etc. must advise Regent Seven Seas Cruises® in writing at time of deposit. Please note some ports of call may not be suitable for Guests with limited mobility and may preclude debarkation with or without the aid of a wheelchair or motorised scooter. Regent Seven Seas Cruises® has the right to refuse or revoke passage to anyone who, in its judgment, is unfit for travel or whose comfort on board may be compromised due to situations beyond the care that can be provided by Regent Seven Seas Cruises®.

Children, Infants and Unaccompanied Minors: Infants must be one year of age as of the first day of the cruise. Guests travelling with a young infant that does not meet the infant policy will be denied boarding. No refunds or other compensation shall be due from Regent Seven Seas Cruises® as a result of the denial of boarding to an underage infant or any accompanying Guests. Any Guest under the age of 18 must be accompanied by and occupy the same suite as an adult 18 years or older. Regent Seven Seas Cruises® does not provide for the care, entertainment or supervision of children.

Pregnancy: Regent Seven Seas Cruises® cannot accept Guests who will have entered their 24th week of pregnancy at the beginning of, or at any time during, the cruise.

Travel Documentation: All Guests must have passports valid for six months following disembarkation and necessary visas when boarding, and passports must be shown at embarkation. It is the Guest's responsibility to ensure that they have all necessary documents to participate in the cruise or cruise tour which they have purchased and Regent Seven Seas Cruises® accepts no responsibility for obtaining required visas nor for advising Guests of visa or other immigration requirements. Travel documents are issued approximately 25 days prior to departure. **Identity Cards will NOT be accepted instead of a passport regardless of the itinerary, guests will not be allowed to embark without a passport.**

Itinerary: Guests acknowledge that the scheduled itinerary is subject to delay, modification, or port-of-call cancellation due to weather and other causes beyond the control of Regent Seven Seas Cruises®, if necessary, at the sole discretion of Regent Seven Seas Cruises®, Regent Seven Seas Cruises® may substitute ports-of-call or make itinerary changes. Regent Seven Seas Cruises® does not assume responsibility or liability for any loss or expense incurred by Guests as a result of any changes or cancellations.

Physically Challenged Guests: Guests with any medical conditions(s) or special needs that may require treatment or attention or accommodation during the voyage, or needing to travel with medical apparatus, including wheelchairs, motorized scooters, oxygen therapy, etc., must advise Regent Seven Seas Cruises® in writing at time of deposit. Please note some ports of call may not be suitable for guests with limited mobility and special arrangements may need to be made at the guests expense. Regent Seven Seas Cruises® has the right to refuse or revoke passage to anyone who, in its judgment, is in a physical, mental or emotional condition unfit for travel or whose comfort on board may be compromised due to situations beyond the care that can be provided by Regent Seven Seas Cruises®. Regent Seven Seas Cruises® will under appropriate circumstances, permit its guests to use special equipment as noted above.

Responsibility: Regent Seven Seas Cruises® accepts no liability, whether occasioned by railroad, motor coach, private car, boat, aircraft or any other conveyance, for any injury, damages, loss, accident, delay from the acts or defaults of any company or person, or in carrying out the arrangements of the cruise or cruise tour, as a result of any cause beyond the control of Regent Seven Seas Cruises®. Guests specifically release Regent Seven Seas Cruises® from any and all claims for loss or damage to baggage or property, or from personal injuries or death, or from loss from delay, arising out of the acts, omissions or negligence of any other party, such as air carriers, hotels, shore excursion operators, restaurateurs, transportation providers, medical personnel, ship owners, ship operators or other providers of services of facilities. All medical services and independent contractor services, are made solely for the convenience of Guests and are done at the Guest's own risk and cost.

Acts of Nature, Strike or Other Conditions Beyond Control: Regent Seven Seas Cruises® shall not be liable for delay or inability to perform caused by or arising out of strikes, lockout or labor difficulties or shortages whether Regent Seven Seas Cruises® is a party thereto, or to any other acts of nature, force majeure or other circumstances beyond the control of Regent Seven Seas Cruises®.

Independent Travel Arrangements: Regent Seven Seas Cruises® has no responsibility with regard to air or land travel arrangements made by non-refundable, restricted travel or frequent flyer tickets. This exclusion of liability includes consequences to independently arranged air or land travel that may result from last minute changes in the embarkation or debarkation ports, and delays in arrival at any airport or port location. Please refer to the Guest Ticket / Contract for full Terms and Conditions of these exclusions.

Baggage Policy: Baggage must be handled pursuant to regulations and tariffs of airlines, government security requirements and ground operators. Baggage exceeding these limitations will be subject to charges as set forth by the individual operators. Fees for checked baggage are the responsibility of the Guest. Please check with your airline for baggage policies. Regent Seven Seas Cruises® reserves the right to refuse any items that may be considered dangerous. Regent Seven Seas Cruises® reserves the right to search any baggage for security reasons. Regent Seven Seas Cruises® is not responsible for the loss or damage to Guests' baggage. Baggage and personal belongings will be taken off the ship upon Guest debarkation. Guests may bring a reasonable amount of baggage onboard. No baggage heavier than 70lbs will be loaded onto or off-loaded.

Dining Reservations and Privileges: Guests will have access to dine one evening in each specialty restaurant, Prime 7, Chartreuse, Pacific Rim and Signatures, to ensure all guests have an opportunity to experience these unique venues. Reservations are required. Reservations are not required in Compass Rose, La Veranda or Sette Mari at La Veranda.

Optional Hotel Stays, Overland Programmes and Land Programmes: Regent Seven Seas Cruises® offers Guests the option to purchase hotel stays or land programmes / shore excursions. These programmes are subject to cancellation if a minimum number of participants is not reached. Fares are per person based on double occupancy and are subject to change unless otherwise specified. For further details, please contact your Regent Seven Seas Cruises® representative or your Travel Agent. Pre and or Post-cruise hotel packages must be purchased no later than 60 days prior to sail date. Cancellations made 60 days or less prior to the sail date are subject to 100% cancellation penalty. Regent Seven Seas Cruises® reserves the right to cancel the availability of any hotel included in the programme. In the event that a hotel is unavailable, the Guest will receive a complete refund and/or will be offered a comparable hotel property based on availability.

Notice: While Regent Seven Seas Cruises® makes every effort to adhere to the specifics shown in our brochure, circumstances may require otherwise. All information contained within our brochure is subject to change without notice at the discretion of Regent Seven Seas Cruises®. All schedules and fares listed in our brochure are subject to change without notice. Regent Seven Seas Cruises® is not responsible or liable for any typographical errors, omissions or misprints.

Fares & Inclusions

Fares are subject to increase on 1st April 2017. All fares are per person in USD and Euros based on double occupancy (unless otherwise noted), for new bookings only and may be withdrawn at any time. FREE Unlimited internet applies to all suite categories and is for one log-in per suite. Free Land Programme applies to Guests 1 and 2 for one Pre- or Post-cruise programme only and is not combinable with the 5% discount Pre- or Post- Cruise Hotel or Land Programmes available to Guests for purchase.

Grand Voyages & Navigate the World Cruise: Free unlimited internet applies to all suite categories. **Seven Seas Society®** Single Guests earn double nights when travelling single occupancy. Free Phone time is per suite and is in addition to Concierge-Level amenities. Gold members and above receive two unique log-ins with FREE Unlimited internet

per suite and FREE valet laundry with one bag per suite of wash dry and fold services per seven-night segment. Platinum members and above receive unlimited wash, dry and fold services. The exclusive activities for Gold, Platinum and Titanium members maybe combined with special events already incorporated in our longer voyages.

Free Medical Services for Navigate the World Cruise Guests includes onboard medically necessary treatment only.

Ambassador Offer: Regent Seven Seas Cruises® Ambassador Programme offer is valid for new, full-fare bookings. As a Regent Ambassador, you will receive a \$100 per person (\$200 maximum per booking) Shipboard Credit when a new Regent Seven Seas Cruises® guest that you refer books their first cruise with us and sails with you. We will also provide a \$100 per person (\$200 maximum per booking) Shipboard Credit to welcome your referred guest aboard our six-star fleet. **Terms & Conditions:** Offer is valid for new, full-fare bookings. Referring guest must be a Seven Seas Society member at the time of referral to receive Shipboard Credit. This must be requested prior to the time a deposit is placed on the booking. New to Regent Seven Seas Cruises® guest must ask for Regent Ambassador Program at the time of booking and the Ambassador Referral Form must be submitted within 7 days of the deposit being posted to the New to Regent Seven Seas Cruises® guest's booking in order to be eligible for this program. Upon redemption of this offer, first time Regent Seven Seas Cruises® guest will receive a \$100 per person Shipboard Credit (maximum of \$200 per booking) applied to their booking. The first time guest must be a new guest to Regent Seven Seas Cruises®. Only one Shipboard Credit is allowed per booking. Both the referrer and referred must sail on the same voyage. The Shipboard Credit may be applied to the referrer's account upon request 30 days prior to sailing. Offer is combinable with standard offers, but some restrictions may apply. Travel Agents are not eligible to refer new guests. Travelling companions sharing one suite are not eligible to refer new guests within the same suite.

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Ships' Registry: Bahamas and Marshall Islands
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Revised 1st January 2017